

Personal Assistant Ticket Guide

We offer Personal Assistants/Companion tickets for guests who require additional assistance during their visit, at no additional cost. Please see our step-by-step guide below:

Step 1 - Deciding what tickets you need:

When will you be attending?

- **Single Session Entry Tickets:** If you know exactly what day and session you will be attending.
- **Any One Session Entry Tickets:** If you are not sure what day and session you would like to attend, you can turn up on the day and session of your choice.
- **Multiple Session Entry Tickets:** If you wish to attend multiple sessions.

Select your Taste of London entry ticket type

You are one step closer to securing that all important food sesh in Regent's Park this summer. Want our top tips? Snatch up the **Tasting Ticket** which includes two dish vouchers so you can hit the ground running when you arrive, or go luxe and feel like the cat that got the cream with the **VIP Ticket** and have three dishes and a glass of champagne, plus lounge access and garden games.

Single Session Entry

Select your preferred day and session and book your tickets. Choose from Taste Pass, Tasting Ticket or VIP.

Any One Session Entry

This ticket entitles you to attend ANY one session of your choosing. Available for all ticket types - Taste Pass, Tasting Ticket or VIP.

Multiple Session Entry

This ticket entitles you to attend ALL available sessions. Available for all ticket types - Taste Pass, Tasting Ticket or VIP.

Ticket types:

- **TASTE OF LONDON PASS** - Entry to Taste of London
- **TASTING TICKET** - Entry to Taste of London plus 2 Signature Dish Vouchers
- **VIP TICKET (2 dish)** - Fast Track entry to Taste of London, VIP access, plus 2 signature Dish Vouchers
- **VIP TICKET (3 dish)**- Fast Track entry to Taste of London, VIP access, plus 2 signature and 1 Exclusive Dish Vouchers

Step 2 – Purchasing your tickets

Everyone visiting Taste of London will require an admission ticket into the event, including Personal Assistants/Companions. Please add your Personal Assistant ticket alongside the number of tickets you require.

Personal Assistant tickets can only be purchased if there is an adult ticket holder on the booking.

The screenshot shows a booking interface for Regent's Park, London NW1 4NR, on Thursday 13th June, 12:00 - 16:00. The user has selected 1 x TASTE PASS. The interface displays three ticket options: Tasting Ticket - Advance, Taste VIP - Advance, and Personal Assistant. A table at the bottom allows adding Personal Assistant tickets. The table has columns for Ticket type, Cost, and Quantity. The Personal Assistant ticket type is selected, with a cost of £0.00 (£0.00) and a quantity of 2. A note below the table states: "Does not include dish voucher or welcome drink with associated event type". A "Continue" button is visible at the bottom right.

Ticket type	Cost <small>(incl. taxes)</small>	Quantity
PERSONAL ASSISTANT	£0.00 (£0.00)	2

Step 3 – Upload Your Documentation

Head to checkout where you will be asked to submit your supporting documentation.

Please upload this supporting documentation to be reviewed and accepted.

Examples of relevant documentation to support your Personal Assistant request include:

- Copy of DLA, PIP or Adult Disability Payment entitlement letter
- Evidence of registered severely sight impaired (blind)
- CredAbility Access Card (with +1 icon)
- Copy of Attendance Allowance letter
- Recognised Assistance Dog ID card
- A current and valid blue badge
- Any other relevant documentation

All documents provided must show your full name and be dated from no older than 2022.

If you are unable to upload appropriate documentation this may result in your order being cancelled.

If you have not heard back from See Tickets after submitting your documentation, please do come along to the event with your tickets as these will be valid and we will be able to assist you further with any queries

Additional Information

As accessible positions at venues are usually limited, we need to ensure that tickets reach the people that need them.

To help us ensure that these tickets are made available to those with these genuine needs, please upload a copy of one of the following.

- Copy of DLA, PIP or Adult Disability Payment entitlement letter
- Evidence of registered severely sight impaired (blind)
- CredAbility Access Card (with +1 icon)
- Copy of Attendance Allowance letter
- Recognised Assistance Dog ID card
- A current and valid blue badge
- Any other relevant documentation *

[Choose file](#)

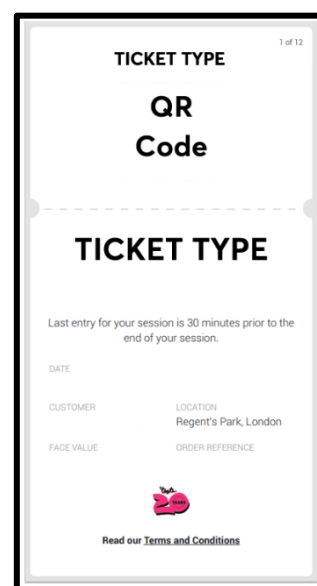
* **Please note: If you are unable to upload appropriate documentation this may result in your order being cancelled. We appreciate your cooperation.**

I would like Taste Festivals Limited (the event organiser) to send me the latest information about their events

Date of birth (Please use the format dd/mm/yyyy) *

Step 4 – Your Tickets

Your tickets will be issued via email with the following layout:



Contact Details

For any ticketing queries, please contact See Tickets [HERE](#)

For additional information about accessibility at the event, please see the Accessibility page on our website

For any other queries about the event, please contact our customer service team [HERE](#)

Further Information

We offer free of charge tickets for Personal Assistants/Companions for standard adult ticket holders who require additional assistance. These tickets can be booked online via our website: <https://london.tastefestivals.com/>

For those with Child and Teen tickets, Personal Assistant ticket shall also be provided if required, at no additional cost, but the child or teen must be accompanied by a paying adult ticket holder.

Please note, bookings are limited to 1 Personal Assistant ticket per adult ticket. If you require 2-1 carer and therefore require additional Personal Assistant tickets, please contact See Tickets or the Taste of London Customer Service Team

Everyone in your party will need an admission ticket prior to arriving at the event. Please do be sure to select your Personal Assistant ticket as well as your own if you require additional assistance whilst at the event.

Please be prepared to present the relevant documentation to support your ticket request. This will be assessed on a case-by-case basis.

Examples of relevant documentation are as follows:

- Copy of DLA, PIP or Adult Disability Payment entitlement letter
- Evidence of registered severely sight impaired (blind)
- CredAbility Access Card (with +1 icon)
- Copy of Attendance Allowance letter
- Recognised Assistance Dog ID card
- A current and valid blue badge
- Any other relevant documentation

All documents provided must show your full name and be dated from no older than 2022.

The above scheme and facilities are for customers with permanent/long-term access requirements and are not for people with temporary impairments such as broken bones, healing wounds or people who are pregnant.

Personal Assistants attending through this scheme need to be 18 years old by the start of the event.

Personal Assistant tickets include entry into the festival only, and do not include dish vouchers or complimentary drinks.